



2019

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Noah Smock
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Program Associate

Flash
QA Supervisor

Numbers numbers numbers. If the Baltimore Community ToolBank were a publicly traded company, we'd be mailing our shareholders cigars right now. As we close the books on 2019, we track large percentage increases across our four core metrics to the tune of... see page __. This letter is not about numbers. Or it is. Or... I'm not sure yet.

Importantly, we are not a publicly traded company. Rather, our stakeholders—the individuals inclined to read a letter like this—take part in our movement because we serve. Because all metrics and figures and numbers are anchored to someone who is more empowered in their work because we are here for them. Our numbers only matter in the context of how many more people we help every year.

Throughout this document, you will find a lot of numbers. They have their place. But every time you see one, think of it in terms of a story. Every order represents an organization that used our resources in their work across a diversity of impact areas—from veterans' service to food and housing security to environmental justice. An order for twenty tables doesn't mean anything as a raw count. But when you consider that those twenty tables helped feed 500 people at Thanksgiving, you begin to see why we talk in numbers so often.

Here are some deeper numbers for your consideration: We give partners tools for 3% of their value per week. So we save them 97% of their cost on projects, right? Well, not exactly. The fact is that most of our partners would shrink the scale of their projects if they had to buy tools outright. Our model makes new things possible. We do save partners money. But so much more: we empower projects that otherwise would never be undertaken in service to our community. The power of our service is so much more than I can pour into this letter, no matter how small a font I use.

So the ToolBank's good, right? We keep growing by 9 – 13% every year. Who could ask for more?

We can. You can. There is more work to be done in Baltimore and throughout the region to eliminate resource scarcity for our partners. In 2020, we will serve more communities, more organizations, more people. We will be still, we will listen, and we will enhance our inventory in response to partner demand. We will deepen our service through community networking and environmental education. We will add a third full-time staff member.

We won't do it alone. You are already part of this. Reading this very sentence makes you complicit in strengthening our shared community. Whether as a volunteer, friend, donor in any amount—you have a say in what your world looks like through the lens of the ToolBank. Stay with us and we can accomplish more and better things in 2020 and beyond. While we are not inclined to constantly look backwards, we do so in this document in order to inform our course forward.

So read on to see where we've been and where we are going next. And to learn some of the stories behind the numbers.

Noah Smock, Executive Director

A handwritten signature in black ink that reads "Noah Smock". The signature is written in a cursive, flowing style with a large initial "N" and a long, sweeping underline.



1,015

Orders

304

Member Agencies

2.5 M

Borrowed Tool Value

71,280

Individuals Empowered

2019

2012-2019

11.3M

Borrowed Tool Value

4,963 Tool Orders

298,672 Individuals Empowered

660 Member Agencies

2,558 Pick mattocks 1,385 Wide-mouth shovels

11,946 Round-head shovels

1,694 Digging bars

305 2000W Generators

3,434 Hand-held pruners 3,380 Paint trays

4,417 Wheelbarrows

4,620 Hand trowels

5,337 Roller cages

1,046 Pitchforks 7,948 Iron bow rakes

7,944 Trash grabbers

41,403 Folding chairs 9,329 Safety glasses

2,192 Cordless drills

Blue Tools in Action

For a full week in June 2019, The Mission Continues engaged 84 veterans from across the country for Operation Charm City Charge in Baltimore. Partnering with hundreds of local volunteers over five active service days, the team completed 106 different projects across south and west Baltimore. Every volunteer had our blue tools at their disposal for a range of projects—from clearing vacant lots to painting playgrounds to park improvement and greenspace restoration! Project sites included Harlem Park West, Farring-Baybrook Park, Benjamin Franklin High School, Brooklyn Boys and Girls Club, and City of Refuge.

Over the week-long initiative, more than \$150,000 worth of tools and equipment were put to work, including 128 iron rakes, 57 pairs of loppers, 147 round-head shovels, 50 cordless drills and 12 circular saws. With support from local volunteers, a military spirit of efficiency and thousands of blue tools on hand, The Mission Continues created meaningful, visible and long-term impact across Baltimore.



Volunteering at the ToolBank

While the Baltimore Community ToolBank remains a small team, our volunteer numbers continue to grow in proportion to the needs of our community partners. In 2019, thousands of volunteers joined us to keep our inventory clean, sharp and ready to roll out the door. In fact, 1,519 people volunteered on site with us in 2019. This represents a 23% increase over an impressive number in 2018!

From board members to college students to business and education teams, our volunteer schedule was happily hectic in 2019. Without their help, we simply could not serve as many partners as we do. Volunteers are a key component of our service equation!



In January 2019, friends from Volunteering Untapped joined the ToolBank to help prepare our fleet of wheelbarrows for a busy spring.

Volunteers reconditioned all of our wheelbarrows to get them in prime shape for the approaching busy season. Thanks to their helping hands, we were ready to roll for our busiest season ever!



1,519

Individual Volunteers
Engaged Onsite

Sustainability at the ToolBank

The Baltimore Community ToolBank is committed to dynamic sustainable practices onsite at our facility in the Carroll-Camden Industrial neighborhood in Southwest Baltimore City. This is no afterthought. Rather, it is an active approach to conservation and mindfulness that embodies and reflects our philosophy of service.

In addition to the built-in sustainability of our tool lending program, we repurpose more than 1 million gallons of storm water runoff annually. Sizable rain gardens and a gray water containment system—the Stormwater Factory—help us re-route water to fuel native habitat. We are proud that we washed 2,734 tools in 2019 without turning a single faucet. We use last week's storm water for that!

For the third year in a row, we hosted partners from Volunteering Untapped and the Waterfront Partnership's Healthy Harbor Initiative for a Dumpster Dive event, where volunteers helped quantify amounts and types of trash found in a standard dumpster taken from a local trash wheel. Data gathered during these events helps scale metrics that inform legislative efforts to reduce trash and pollution in our region and state.

In February, we engaged local students from the South Baltimore Charter School in a thoughtful reuse project. 8th grade students visited the ToolBank to reclaim broken tools as parts for a flotation experiment. Their challenge was to apply scientific principles to materials and create a raft that would keep a student afloat in a small pool. While the buoyancy success rate was variable, each student benefitted from the upcycling lesson of reusing parts in a creative manner.

Every year provides us new and deeper opportunities to practice conservation and engage diverse audiences in lessons focused on managing resources in a sustainable manner. 2019 was a fun and powerful year that provided multiple avenues to do just that!

A photograph of a garden bed filled with yellow and pink flowers, likely Black-eyed Susans and Purple Aster, in front of a building with blue murals. A semi-transparent white circle is overlaid on the right side of the image, containing the number 2,734 and the text 'Tools Washed with Rain Water 2019'.

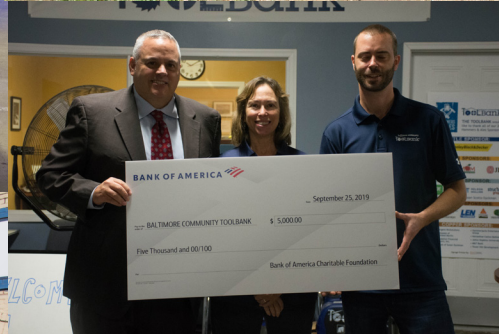
2,734

Tools Washed with
Rain Water 2019

ToolBank Ambassadors



Every year, the Baltimore Community ToolBank's Ambassador program engages a small group of dynamic professionals with vital tasks to multiply our exposure across a diversity of audiences. From social media buzz to promotion of special events and unique media opportunities, Ambassadors represent the ToolBank in a fun, energetic manner. In 2019, four Ambassadors were selected and gave their time and talent to further our cause. From right to left, our Ambassadors this year were Alec Cronin, Morgan Somerville, Claire Barnes-Runquist and Abby Powell.



Thank You to Our Donors!

Foundations

Abell Foundation
Amazon Smile Foundation
Commonwealth Cares Foundation
France-Merrick Foundation
Helen J. Serini Foundation
JK Kaplan Fund
Judy Family Fund

Corporate

Baltimore Gas & Electric
Baltimore Orioles
Baltimore Ravens
Bank of America
Blue Pit
Carefirst
Della Rose's
The Home Depot
Joe Squared
McMahon Solutions
Miles & Stockbridge
NAIOP - Maryland
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UBS
UPS

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Grant Thornton
Hammerjacks Entertainment Group
Hord Coplan Macht
Horseshoe Casino Baltimore
JLL
Johns Hopkins University
Len the Plumber
M&T Bank
Miles & Stockbridge
MOM's Organic Market
Mullen Sondberg Wimbish & Stone
Nelson Mullins
Paul's Place
RCT Systems
Sika Corporation
Structural Technologies

Non-profit, Faith-based and Government

CityFam
Lee Street Memorial Baptist Church
South Baltimore Gateway Partnership
Stillwater Evangelical Free Church
ToolBank USA
Unitarian Universalist Christian Church
The York Road Partnership

Individual

Christine Albano
John & Marianne Bacci
Butch Barkstelle
Claire Barnes Runquist
Ronald Batcher
Sue Battle-McDonald
Trey Bearden
Tina Beliveau
David Bell
Jason Bell
Rana Bickel
Margaret Boozer-Strother
Madi Boris
Marsha Boss

Cassandra Boykin
Jeff Braun
Jeremy K. Brooks
William J. Brown
Blake Calligaro
Mark Cameron
Rob Carfagno
Jeremy Carpenter
Aandria Carr
Jean Caufriez
Anita Chiarenza
CJ Clark
Siubhan Clark
Julie Clark Stevenson
Charles Collins
Jeffrey Dalhoff
Lisa Davis
Denise de Weigel
Chante Diggs
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David Drucker
Chris & Susan Scotto Dyckman
Colin Dyckman
Sarah Scotto Dyckman
Stephanie Eaddy
Jim Emge
Matt Ennis

Joanne Feil
Amanda Ferguson
Greg Ferraro
Nicki Fiocco
Bill Fleck
Kenneth G. Fleck, Jr.
Tony Flemmings
Erika Ford
Krista Foster
Shannon Frede
Steve Galliard
Rahul Ganerlla
Kristin Gerlach
Mark Geroso
Kathleen Gerwin
David Gibbons
Rosalyn Goldstein
Nancy Gordon
Julia Grabowski
Kenny Grant
Ben Groff
Connor Groh
Charee Grover
Lori Hardesty
Barbara Harper
Julie Harper
Robin Harris
Michael Harrison
Heather Harrison Escamilla
Erin Harty
Maggie Holsten
Erika Hornsey

Jim House
Ron Howard
Daniel Kevin Hurley
Tim Hurley
Michelle Hoyle
Les & Lori Ireland
Abby Ferretti Jackson
Paul Johnsen
Ken Johnson
Melody Johnson
Rodette Jones
Paul Kalinowski
Stacy Keskinarkous
Katie Kilby
James & Lorraine Kramer
Tyler Kraupp
Maureen Krueger
Louie LaCarbonara
Kim Lally Holmes
Timothy & Laura Langan
Rafi Laufer
Robbyn Lewis
Hedie Locke
Sandra Long
Colin Lyman
Jennifer Maduro
Scott Mair
Tom Markiewicz
Frank Martinelli
Tatiana Masiuk
Jeremy Matthews
John Mayer

Casey Merbler
Chad Meyers
Jerry & Gayle McCreery
Constance McMahon
Joan McMahon
Stephe McMahon
Adam Meade
Jasmin Mosqueda
Mike Murphy
Tim Murphy
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Eric Rubery
Matt Ruppert
Patty Russart
Tim Russart
Chad Sanschagrin
Dennis Sanschagrin
Enrique Santos
Mandi Santos
Noelle Savage
Brad Schlegel
Hannah Schmitz
Theresa Schwerdt
Henry Scott
Derrick Serra
Mark Shaffer
Gray Shannahan
Cathleen Shannon
Noel Sharpe
Steve & Vicky Shelsby
Chad Shenk
Nitish Singh
Amy Smock
Debbie Smock
Gen Smock
Jacob Smock
JP Smock
Noah C. Smock
Paul Smock
Konrad Sokolowski
Sally Speigle
Sarah Spinelli

Diane Stern
Heather Story
Kristina Strauss
Todd Summerfield
Michelle Swaniger
Sean Sweeney
James Tagliaferro
Paul Tanenholz
Jaime Thomas
Martin & Beverly Thompson
Rachel Thompson
Jeremy Torok
Maureen Trivers
Jeff Tsuruoka
Craig Turner
Cathy Ullery
Deborah Van Orden
Ashley Van Stone
Dylan Via Cava
Kathryn Virbyla Mullin
Tracey & David Volz
Matt Wagman
Lisa Wagner
Daniel Wakabayashi
Matt Walenciak
Mark Watkins
Alexandra-Lynn Weinholz
Chris White
Kelly Wilcox
Matt Williams
Courtney Wilson
Shari Wilson

In-Kind

Alban CAT
American Visionary Arts Museum
Annie Howe Papercuts
The Arborary
Argyle Country Club
Autobahn Indoor Speedway
Baltimore Museum of Art
Baltimore Orioles
Baltimore Ravens
The Baltimore Station
Jason Bell
Blue Agave
Blue Pit Barbecue
William J. Brown
Cal Ripken, Sr. Foundation
Mark Cameron
Jeremy Carpenter
Aandria Carr
Charm City Meadworks
Charm City Vet Hospital
Checkerspot Brewing Company
Cinebistro
Elise Courand
Culinary Architecture
Duo Signage + Graphics
Chris & Susan Scotto Dyckman
EaddyMade Inc.
Emidio Vincenzo Salon & Spa

Greg Ferraro
Nicki Fiocco
FORCE
Full Tilt Brewing
Steve Galliard
Grant Thornton
Connor Groh
Barbara Harper
Harring Watercolors
John Harris
Hartcorn Studios
Houston Community ToolBank
Doug Howard
Tim Hurley
Ingleside Vineyards
Ray Iturralde
William Jews
Junk King Baltimore
KaBOOM!
Local Fry
Lowes
Manor Hill Brewing
Mend Acupuncture
Chad Meyers
Monument City Brewing Company
Ian Neuman
Peabody Heights Brewing
Brian Pham
Ram's Head Live
John Robinson
Matt Robinson
Dennis Sanschagrin

Chris Seibold
Mike Silverman
Noah Smock
SoBo Cafe
Stanley Black & Decker
Structural Technologies
Suspended Brewing Company
Rachel Thompson
Jeremy Torok
Total Wine & More
Ashley Van Stone
Matt Wagman
John Wasowicz
Woodberry Kitchen

Member Agencies

10:12 Sports Inc.

1100 Wicomico

176 Family

32nd Street Farmers Market

360 Degrees

901 Arts

ABC Seminoles Sports Agency

American Communities Trust, Inc.

American Red Cross - Greater Chesapeake Region

Arch Social Community Network

Artists 4 Amy Foundation

Arunah Avenue Neighborhood Association

Augusta Fells Savage Institute of Visual Arts

Baltimore Abortion Fund

Baltimore Bike Party

Baltimore City College High School

Baltimore City Department of Public Works:

Office of Compliance and Laboratories

Baltimore City Housing

Baltimore City Public Schools

Baltimore Corps

Baltimore Gift Economy

Baltimore Green Space

Baltimore Heritage, Inc.

Baltimore Office of Promotion and The Arts

Baltimore Office of Sustainability

Baltimore Orchard Project

Baltimore Rock Opera Society

Baltimore Sister Cities Inc

Baltimore Symphony Orchkids

Baltimore Tree Trust, Inc.

BARCS - Baltimore Animal Rescue & Care Shelter

Barre Circle Community Association

Bea Gaddy Family Centers

Beechfield Elementary Middle School #246

Believe In Tomorrow Children's Foundation

Bethany United Methodist Church

Bikemore

Biohabitats, Inc.

Black Cherry Puppet Theater

Black Vegetarian Society of Maryland

Black Women Build - Baltimore Inc.

Blue Water Baltimore

Bon Secours Community Works Department

Career Development Center

Boys Hope Girls Hope

Break A Difference

Bridging Service Gaps

Bro Code Baltimore, Inc.

BUILD, Inc.

Bulk Brothers Quarterly Feed the Homeless

Business Volunteers Maryland

Callaway Garrison Improvement Association

Calvin M Rodwell Elementary/Middle School

Camp Farthest Out, Inc.

Canton Community Association

Carroll-Camden Business Association

Carrollton Ridge Community Association

Cedarcroft Improvement Association

Center for Educational Outreach at Johns

Hopkins University

Charles Hart Middle School

Charles Village Civic Association, Inc.

Charles Village Community Benefits District

Chesapeake Bay Foundation

Chesapeake Shakespeare Company

Chinquapin Run Stewards

Citizens of Pigtown Community Association

City Year

Cityfam

Civic Works, Inc - Real Food Farm

Clay Pots... A Place to Grow

Clean Water Fund

Community Garden at 1425 Ostend Street

Concerned Citizens for a Better Brooklyn

Conkling Street Garden a project of the

Highlandtown Community Association

Consumer Credit Counseling Service of

Maryland and Delaware, Inc.

Cooper Community Initiatives, Inc.

Coppin State University College of Behavioral

and Social Sciences

Corner Team, Inc.

Creative Nomads

Dayspring, Inc.

Department of General Services
Digital Harbor High School
 Downtown Partnership of Baltimore
 Foundation Inc. and Downtown Partnership
Downtown Sailing Center
 Drink at the Well
Druid Heights Community Development Corporation
 Eagle Academy Public Charter School Fairlawn Campus
Eagle Scout Project Troop 109
 Edgewood Neighborhood Improvement Association
Edmondson Legacy Experience
 Elijah's Blessing Community Service Center
Empowering Believers Church of the Apostolic Faith
 Environmental Control Board BMORE Beautiful
Family Recovery Program, Inc.
 Fearlessly Loving Yourself, Inc.
Federal Hill Main Street
 Federal Hill Neighborhood Association
Federal Hill Preparatory School #45 Parent Teacher Organization
 Federal Hill South Neighborhood Association
Filbert Street Garden
 Flight 1 Carriers
FLO - Friendly Loving Opportunities
 Flowering Tree Trails of Baltimore
FORCE: Upsetting Rape Culture
 Foundry Christian Church

Francis Scott Key Beautification Association
 Francis Scott Key Elementary / Middle School PTO
Franklin Square Community Association
 Franklinton Community Association
Friends of Betty Hyatt Park
 Friends of Carroll Park
Friends of Herring Run Parks
 Friends of Riverside Park
Fulton Baptist Church/N.A.A.C.D.C
 Garrett Heights Elementary/Middle School PTA
Garrison Hill Community Association
 Garrison Restorative Action and Community Empowerment Corporation
Ghetto Love Inc.
 Girl Scouts of Central Maryland
Giving Back, Linda's Legacy
 Glenwood Life Counseling Center
GraceCity Church, Inc.
 Green Street Academy
Habitat for Humanity of the Chesapeake
 Hanlon Improvement Association
Harlem Park Elementary Middle School Green Team
 Heart of America Foundation
Hidden Harvest Farm
 Higher Achievement
Highlandtown Community Association
 Historic Marble Hill Community Association
Holistic Life Foundation
 Home Depot #2589

House of God Church of Deliverance Worship Center
House of Ruth Maryland
 Howard Ecoworks
I'm Worth It
 Imagine Me Ministries
Innov8MD INC
 Irvington Neighborhood Association
Italian Cultural Center, Inc.
 Itineris Inc.
Jack & Jill of America, Inc.-Baltimore Chapter
 Johns Hopkins University - Center for Social Concern
Jubilee Arts
 KaBOOM!
Kiwanis of Canton-Fells
 Lacy's Oasis
Lee Street Memorial Baptist Church dba Jesus Our Redeemer
 Leveling the Playing Field
Libraries Without Borders
 LIGHT Health & Wellness Comprehensive Services, Inc.
Lillian Jones Residence Association
 Living Classrooms Foundation
Locust Point Civic Association
 Lutherville Community Association
Luvs Art Project
 Madison Park Improvement Assn
Maree G. Farring Elementary Middle
 Marian House

Maryland Department of the Environment
Maryland Lottery/Stadium Authority
 Mayor's Office of Employment - YO Baltimore
Memorial Episcopal Church
 Men of Valuable Action (MOVA)
Mera Kitchen Collective
 Midtown Community Benefits District
Minority Veterans Of America
 Morgan State University : Arlington Inspire
 Garden
Mosaic Christian Church
 Mount Clare Community Council Inc
Mount Vernon Belvedere Association
 Mount Vernon TreeKeeper
Moveable Feast Inc
 Mt. Royal Parent Teacher Organization, Inc.
MTN, INC
 National Aquarium
National Children's Center Inc.
 National Wildlife Federation
Neighborhood Design Center
 New Bethel Abundant Life Ministries (BCOG)
New Bethel House of Prayer
 New Genesis Total Praise Center, Inc.
New Greenmount West Community Association
 Nichols-Bethel United Methodist Church
No One Left Unhelped Inc.
 North Avenue Task Force
Northwood Football League
 Nuestras Raices Inc

O' Taste and See Apostolic Faith Church
 Office of Councilman Leon F. Pinkett, III -
 Baltimore City Council, 7th District
Oliver Beautification Alliance
 Operation Safe and Clean, Inc
Out For Justice, Inc.
 Outcast Food Network
Park Heights Renaissance
 Parklane Neighborhood Association, Inc
Parks & People Foundation
 Passion Profile Resources
Patterson Park Audubon Center
 Paul's Place
PHILLIPS Programs for Children and Families
 Pigtown Food for Thought c/o Paul's Place
Pigtown Main Street
 Playworks Maryland
Poly Parent Faculty Association
 Port Discovery Children's Museum
Promise Heights
 Pushing the Vision
Rawk & Soul, LLC d/b/a The Market at Montebello
 Rebuilding Together Anne Arundel County
Rebuilding Together Baltimore
 Remington Village Green
Ride for the Feast : Fierce Chicks Rock
 Ridgely's Delight Association
Riverside Neighborhood Association
 Roca Baltimore
 RSM US LLP

Sailor's Union Grace Church
Salem Lutheran Church
 Sarah M. Roach Elementary School
Saving Me 4 Me
 Second Chance, Inc
Seton Hill Association, Inc.
 Severna Park Middle School
Skatepark of Baltimore
 SmalltimoreHomes
Soccer Without Borders
 Society to Preserve H L Mencken's Legacy, Inc.
South Baltimore Partnership / Fusion
 Southwest Partnership
Southwest Sports and Fitness Alliance
 St Camillus Catholic Church
St. Francis Neighborhood Center
 St. Vincent de Paul of Baltimore
Stevenson University Center for Environmental Stewardship
 Stillmeadow Evangelical Free Church
Strength to Love 2
 Students for Environmental Action at Johns
 Hopkins University
The 3200 Carlisle Block Association, Inc
 The 6th Branch
The Arts Project Inc
 The Baltimore Station
The Be. Org
 The Beliveau Group
The Center for Grace-Full Living at Amazing-Grace Lutheran Church

The Center: Where Compassion Meets Justice
The Charles Koiner Center for Urban Farming
The Chinatown Collective
The City Ranch
The Maryland Book Bank
The Mission Continues - DC/Baltimore
THE MIX Church
The Naomi Gieser Memorial Highlandtown Preschool at Breath of God Lutheran Church
The Pimlico Merchants Association
The Transformation Center
The Tree House Project, Inc.
The Village Learning Place
The Y in Druid Hill
The York Road Partnership
Thinking Out Loud
Thomas Johnson Elementary/Middle School PTO
Thread
Thrive Baltimore
Trash Free Maryland
Travis Manion Foundation
U Empower of Maryland
ULI Baltimore
UMBC Choice Program
Union Square Association
Union Square Chamber Music Society
United Church Of Love And Deliverance
United Communities Against Poverty, Inc
United Ministries, Inc.

Unity Properties Bon Secours
University of Maryland Extension Baltimore City Master Gardener Program
Upper Fells Point Improvement Association
Upton Planning Committee, Inc.
Urban Land Institute
USGBC Maryland
Vehicles for Change
Village of Violetville, Inc
Visit Baltimore Foundation
Volunteer Maryland
Volunteering Untapped
Volunteers of America Chesapeake
Waterfront Partnership
Waterloo Elementary School
Waverly Main Street, Inc.
Westgate Community Association Inc
withLove Music
Woodbourne McCabe Neighborhood Association
Woods Memorial Presbyterian Church
Writers in Baltimore Schools
Y of Central Maryland
Y Training Center
Youth Advocate Programs, Inc
Zion Baptist Church



You can track the progress of our service in real-time by following or liking our social media pages!

Facebook: facebook.com/BaltimoreToolBank

Instagram & Twitter handle: @BmoreToolBank

Contact

Baltimore Community ToolBank

1224 Wicomico Street

Baltimore, MD 21230

(410) 244-5565

baltimoretoolbank.org

Donate

The ToolBank movement is sustained by donors at every level. Gifts in any amount will echo throughout our shared community. Direct online donations can be made at www.mightycause.com/us/story/Tools-for-Change. You may also give via Facebook.

Volunteer

The Baltimore Community ToolBank engages over 1500 volunteers onsite every year. For information on volunteer opportunities for groups or individuals, email baltimore.toolbank.org.

