Baltimore Community ToolBank Impact 2023 & 2024 Equity, Diversity, Inclusion & Accessibility

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Action Items:

- Participated in Baltimore Pride Parade each year.*
- All staff attended American Sign Language 101 course.*
- Implemented social media policy for enhancement of visually impaired audience.
- Maintained balance of broad diversity on board of directors.
- Opened rolling applications for potential board members on website.
- Added accessibility trainings and naming examples of empathetic approach to weekly staff meetings.
- Empowered all staff to choose their own holidays.
- Implemented progressive parental leave policy.*

It is vital that our *intention* to serve *equitably* has *action* behind it to make it *actual*.

**Action includes expenses in our budget correlating to tangible outcomes.

Denotes expense of funds